# MEDICAID WAIVER FOR OLDER ADULTS (WOA) PROGRAM

Billing and Reimbursement Reference Guide



April 2011

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# WAIVER FOR OLDER ADULTS (WOA) PROGRAM

Billing and Reimbursement Reference Guide

Thank you for your participation as a provider in the Medicaid Waiver for Older Adults (WOA). These billing instructions are for the services covered under the Waiver for Older Adult and are intended to assist you to accurately prepare your claims for timely and accurate payments.

The Waiver program is governed by COMAR 10.09.54 (name the Comar citation) and by the federally approved waver application. The Maryland Department of Health and Mental Hygiene (DHMH) is the State's lead agency for the Medicaid Program. Included among DHMH's responsibilities are enrolling waiver providers and processing and paying provider claims for waiver services. DHMH has delegated to the Maryland Department of Aging (MDoA) the responsibility for administering the waiver program through the Area Agencies on Aging (AAAs). Contact information for the AAAs can be found in Appendix E of these instructions.

General billing inquiries may be directed to Provider Relations, DHMH at 410-767-5503, or MDoA at 767 – 1118.

## HOW IS A PROVIDER ASSIGNED A WAIVER PARTICIPANT?

- Requests for services will come from Area Agencies on Aging Case Managers based upon the participant assessed needs. Case Manager provides participants with a list of approved providers, generated by the Maryland Department of Aging (MDoA). The selected provider will be notified by the Case Manager;
- A copy of the participant's plan of care and pre-authorization forms if required will be forwarded to the selected provider. Services shout not be rendered without an approved POC.

## WHAT SHOULD I BE AWARE OF AS A PROVIDER?

- The recipient must be **enrolled** in the Waiver for Older Adults program as of the date of service.
- The **provider must** be **enrolled** and **approved** as a Medicaid Waiver provider of the **specific type** of service to be provided; authorized procedure codes identified in a letter from the Department of Health and Mental Hygiene (DHMH).
- Before rendering waiver services, the provider should contact the Area Agency of Aging for the participant, to confirm that the individual is enrolled in the Waiver for Older Adults and that the provider is approved in the recipient's' plan of care to render the waiver service. A recipient's Medicaid eligibility should be verified prior to beginning service by calling the **Eligibility Verification System (EVS) at 410-333-3020 or 1-800-492-2134**, 24 hours a day, 7 days a week. You must have the individual's Medicaid identification number.
- The waiver services must be rendered in accordance with the waiver participant's approved plan of care, COMAR 10.09.54, the State's waiver proposal, and any other applicable government requirements.
- The services must not exceed limitations or restrictions specified in the recipient's waiver plan of care or COMAR 10.09.54.
- Services covered by Medicaid (State Plan), Medicare, or another third party health insurance carrier are
  not reimbursable under the Medicaid Waiver for Older Adults. However, if the participant is enrolled in
  Medicaid, and is unable to pay the deductibles or co-pays associated with Medicare, (due to income limits),
  Medicaid will pay those co-payment(s) or deductible(s).
- To avoid later corrections or delays in payment, providers should check the accuracy of the information on the claim form before submission, particularly the provider's Medicaid number, the recipient's Medicaid number and billing codes. Note that claims forms must have original signatures and that Medicaid does not pay for services in advance.
- Providers are paid the lesser of their usual and customary charges to the general public, or the program
  rate established according to the methodology specified in COMAR 10.09.54.33 C..(3) (18). Rate
  changes if any go into effect July 1 of each year and are communicated to providers by way of DHMH
  Transmittal.
- The program may not reimburse claims received for payment more than 12 months after the date of service. (Refer to DHMH Maryland Medical Assistance Program, General Provider Transmittal No. 71 for more details on this policy).

## WHAT TYPE OF SERVICES ARE COVERED?

The following service types are covered under the Waiver:

Service Type	Procedure Codes for Billing Purposes
Assistive Devices	(W0214)
Assisted Living Services	(W0226, W0228, W0227 and W0229)
Behavioral Consultation Services	(W1724)
Dietician and Nutrition Services	(W0212)
Environmental Assessments	(W1725)
Environmental Accessibility Adaptations	(W0207)
Family or Consumer training	(W0208)
Home-delivered Meals	(W0211)
Personal Care (including Nurse Monitoring)	(W0200, W0201, W0202, W0203, and W0204)
Personal Emergency Response Systems	(W0209 and W0210)
Respite Care	(W0205, W0206, W0220, and W0221)
Senior Center Plus	(W1723)

# WHERE DO I SEND COMPLETED CLAIM FORMS?

Claims for Waiver services should be submitted to the following address, unless you are otherwise notified by your local Area Agency on Aging:

**ATTN: Waiver Billing** 

Maryland Department of Aging 301 W. Preston St., Suite 1007 Baltimore, Maryland, 21201

Please Note: a. Any Waiver billing forms for these services mistakenly sent to DHMH will be denied for payment. The claims will have to be re-done and re-submitted by the provider to the correct address, causing substantial delays in payment.

b. Claims containing errors or missing required information will be returned to the provider. The provider will be required to properly claim form and resubmit.

Here are some common errors seen on claims. Claims with any of theses errors will be returned:

Missing Provider Number (10 digit number beginning with 5)

Missing Recipient Medicaid Number (11 digit number)

Missing or incorrect rate

Missing Procedure Code

Missing Date of Service

Missing Units of Service

Missing Place of Service Code (33 for recipient's in Assisted Living; 12 for recipients receiving service at home)

b. For providers of services requiring preauthorization, a signed preauthorization form must be obtained from the recipient's case manager. The preauthorization form must be attached to the claim form when the claim is submitted for payment. The Waiver services requiring preauthorization forms are:

Environmental Accessibility Adaptation (W0207) Assistive Devices and Equipment (W0214)

## **Medicaid Waiver Claim Forms**

#### 1500 Claim Form

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#### MDoA Modified Billing Form\*

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Copies of these forms are available for downloading from the Maryland Department of Aging website: http://www.mdoa.state.md.us/housing.html#Medicaidhome

\*MDoA will accept both types of claim forms. The Modified Billing Form is ONLY for paper claims submitted to MDoA or one of the six AAAs that process claims. DHMH will not process claims submitted on this form.

# Specific Billing Instructions for Each Waiver Service

# **Assistive Devices and Equipment**

Γ	Procedure Code	Services	Unit of Service	*Rate per Unit
l	W0214	Assistive Devices and Equipment	Single item	Cost of item
		• •	-	(must have preauthorization)

The following are specific instructions for billing <u>Assistive Devices And Equipment</u> under the Waiver for Older Adults:

- Providers must be <u>approved</u> to provide Assistive Devices and Equipment Services under the Medicaid Waiver for Older Adults.
- A "unit of service" is defined as one item.
- Assistive Device or Equipment must be pre-authorized and documented in the participant's plan of care. Note: Items covered under their <a href="Medicaid State Plan Disposable Medical Supplies and Durable Medical Equipment Program (DMS/DME)">Medicaid Durable Medical Equipment Program (DMS/DME)</a> must be billed to that program using their assigned State Plan Medicaid number. If you have questions, please contact DHMH's Division of Community Support Services (DCSS) at 410-767-1739. DCSS may require further information to determine if the item is covered under the DMS/DME program
- Requests for reimbursement must include a copy of the pre-authorization form and either a CMS 1500 Claim Form or the **Modified Billing Form** (Appendix B) with an **original signature** NO FAXED COPIES ARE ACCEPTED.
- Assistive device and equipment must meet applicable standards of manufacturer, design, and installation.
- See COMAR 10.09.54.29 and DHMH Waiver Transmittal # 23 for additional information on this service.

Note: Waiver payments for assistive devices and equipment are capped at \$1,000 per participant over a 12-month period based on a calendar year (i.e. Assistive Device or Equipment provided 1/1/07; next eligibility date would be 1/02/08). **Exclusions include:** Eyeglasses, hearing aids and dentures.

# Sample Claim for Assisted Devices and Equipment

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# **Assisted Living Services**

	Procedure Code	Services	Unit of Service	*Rate per Unit
ſ	W0226	Assistive Living Level II – no medical day care	Daily	\$55.71 per day
Ī	W0228	Assistive Living Level II – with medical day care	Daily	\$41.80 per day
	W0227	Assistive Living Level III – no medical day care	Daily	\$70.29 per day
l	W0229	Assistive Living Level III – with medical day care	Daily	\$52.70 per day

Following are specific instructions for billing Assisted Living Services under the Waiver for Older Adults:

- Providers must be approved to provide Assisted Living Services under the Medicaid Waiver for Older Adults
- A "unit of service" for assisted living services is defined as one day
- Specific services to be provided are identified in COMAR 10.09.54.16.B(1 11)
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED The place of service for AL is code "33" meaning at ALF
- Daily rates are based on the participant's level of care and attendance at Adult Medical Care with pre-authorization.
- The service and provider must be identified in the participant's approved Plan of Care. A copy of the participant's plan of care must be kept on file
- Assisted living charges paid by the Medicaid Waiver do not include room and board. The waiver participant is expected to pay the provider's charge for room and board, which may not exceed \$420 per month for a waiver participant. In addition, Waiver rules require that a participant with income over a certain level must make monthly payments toward the cost of their assisted living services. The monthly amount that must be paid to the ALF provider by the participant is called the "contribution to care" (CTC). The amount Medicaid pays the ALF provider is reduced by the amount of the participant's monthly CTC. The monthly CTC amount paid to the provider by the participant is in addition to the amount (up to \$420 a month) a participant must pay for room and board. See Waiver Transmittal #21 for additional information on CTC.
- The provider may not bill for any days during the month that the participant was not eligible for the waiver or was not considered to be residing in the facility because the participant:
  - o moved out of the provider's facility;
  - Had not yet moved into the provider's facility;
  - was an <u>inpatient for one or more nights</u> at a hospital, nursing facility, or other medical institution; or
  - was absent from the provider's facility <u>for more than seven (7) nights</u> during a calendar month at the participant's choice for personal reasons, (i.e., family visit or vacation).
- Claims may only be submitted after the end of the month of service.

**Note:** As part of the provider agreement, an assisted living facility agrees to accept the combination of funds paid by Medicaid and the participant (room and board + CTC) as payment in full.

#### **IMPORTANT**

ASSISTED LIVING SERVICE PROVIDERS THAT DIRECTLY BILL DHMH <u>MUST</u> USE THE CMS 1500 CLAIM FORM (Appendix D). USE OF OTHER CLAIM FORMS WILL RESULT IN REJECTION OF CLAIMS.

# Sample Claim for Assisted Living Services Level III with 3 Day of Medical Day Care Per Week

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# Sample Claim for Assisted Living Level II with 5 Days of Medical Day Care Per Week

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# **Behavior Consultation Services**

Procedure Code	Services	Unit of Service	*Rate per Unit
W1724	Behavior Consultation	1 hour	\$60.93 per
			hour

Following are specific instructions for billing Behavior Consultation services under the Waiver for Older Adults.

- Providers must be approved to provide Behavior Consultation Services under the Medicaid Waiver for Older Adults.
- The service and provider must be identified in the participant's approved Plan of Care
- A "unit of service" is one hour (no partial hour increments are accepted)
- Services may be provided to waiver participants residing either at home <u>or</u> in an assisted living facility.
- The provider must:
  - o respond within 24 hours after receiving a referral
  - evaluate the waiver participant's acute behavior change, assess the situation, determine the contributing factors, and recommend interventions and treatments;
  - Verbally review the report with the Case Manager (CM) and either the family or assisted living provider to discuss the report's findings and recommendations and a course of action, including any related needed medical interventions.
  - Submit a written report to the case manager and to either the family or assisted living provider, which assesses the situation and makes recommendations
  - O Claims are to be submitted for services rendered by a qualified individual during a home visit and not for time spent on related activities before or after the visit. See COMAR 10.09.54.20 for additional information on reimbursement for this service.
  - Medicaid will pay the provider <u>the lesser of</u> \$62.17\$ per unit of service <u>or</u> the provider's usual and customary charge for the general public.
  - Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED

# Sample Claim For Behavior Consultation

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# **Dietitian and Nutritionist Services**

Procedure Code	Services	Unit of Service	*Rate per Unit
W0212	Dietitian or Nutritionist Service	1 hour	\$60.93 per
			hour

Following are specific instructions for billing Dietitian or Nutritionist Services under the Waiver for Older

- Adults Providers must be approved to provide Dietitian and Nutritionist Services under the Medicaid Waiver for Older Adults
- A "unit of service" for Dietitian and Nutritionist Services is one hour of covered services provided during or in conjunction with a home visit with the waiver participant.
- This service and provider must be listed in the participant's approved Plan of Care
- Services must be:
  - o Delivered one-on-one, and may not be rendered on a group basis or in a classroom setting.
  - Provided to in-home participants only
- Other third party insurances should be billed prior to billing the Medicaid Waiver.
- See COMAR 10.09.54.28 for additional information on reimbursement for this service
- Medicaid will pay the provider the lesser of: \$62.17per unit of service or the provider's usual and customary charge
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED

# Sample Claim for Dietitian and Nutrition Services

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# **Environmental Accessibility Adaptations**

Procedure Code	Services	Unit of Service	*Rate per Unit
W0207	Environmental Accessibility Adaptations	One or more physical adaptations to a participant's home	Based on bid – not to exceed \$5,000 per year or \$10,000 in the participants lifetime

Following are specific instructions for billing Environmental Accessibility Adaptations under the Waiver for Older Adults:

- Providers must be approved to provide Environmental Accessibility Adaptations Services under the Medicaid Waiver for Older Adults
- A "unit of service" is defined as one or more physical adaptations to the waiver participant's residence, completed as one job.
- This service and provider must be listed in the participant's approved Plan of Care. In addition, a Pre-authorization Form completed by participant's CM is required.
- Services must be preauthorized and receive final approval from the Case Manager as well as the owner of the home or building (when the owner is not the waiver participant) prior to starting the adaptations.
- Work must be performed in accordance with State and local building codes; and the
  appropriate inspections, permits, and approvals must be obtained. See COMAR 10.09.54.08 &
  .24 and DHMH Waiver Transmittal # 23 for additional information on reimbursement for this
  service.
- Requests for reimbursement must include a copy of the pre-authorization form and either a
   CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature
   - NO FAXED COPIES ARE ACCEPTED.

# Sample Claim for Environmental Accessibility Adaptations

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# **Environmental Assessments**

Procedure Code	Services	Unit of Service	*Rate per Unit
W1725	Environmental Assessment	An assessment	The lesser of \$387.68 per unit or the
			provider's usual and customary charge.

Following are specific instructions for billing for Environmental Assessment services under the Waiver for Older Adults.

- Providers must be approved to provide Environmental Assessment services under the Medicaid Waiver for Older Adults
- A "unit of service" is a completed Environmental Assessment on a form approved by the Program
- This service and provider must be listed in the participant's approved Plan of Care.
- The services must be rendered by a licensed occupational therapist.
- Services may be provided to waiver participants residing <u>either</u> at home <u>or</u> in an assisted living facility
- Medicaid will pay the provider the lesser of: \$395.59 per unit of service or the provider's usual and customary charges, reduced for any payments by Medicare or another insurer.
- Other third party insurances should be billed prior to billing the Medicaid Waiver.
- See COMAR 10.09.54.19 for additional information on reimbursement for this service.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED

# Sample Claim for Environmental Assessment

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# **Family or Consumer Training**

Procedure Code	Services	Unit of Service	*Rate per Unit
W0208	Family or Consumer Training	One Hour	\$ 60.93 per hour

Following are specific instructions for billing Family or Consumer Training services under the Waiver for Older Adults:

- Providers must be approved to provide Family or Consumer Training services under the Medicaid Waiver for Older Adults
- A "unit of service" for family or consumer training is an hour of service rendered:
  - 1. by one of the following: licensed occupational therapist, physical therapist, registered nurse. or social worker.
  - 2. one-on-one during a home or office-visit with the waiver participant and/or family member.
- The topics covered by the training and counseling services must be specified in the waiver participant's approved Plan of Care and must be targeted to the individualized needs of the participant or family member receiving the training, as related to the participant's needs.
- The training may not be rendered on a group basis or in a classroom setting.
- The provider may only bill for the length of the visit. Related activities performed before or after the visit (such as planning, preparing, setting up the training, and/or following up after the training) are not covered.
- See COMAR 10.09.54.26 for additional information on reimbursement for this service.
- Medicaid will pay the provider the lesser of: \$62.17 per unit of service or the provider's usual and customary charge.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED

# Sample Claim for Family or Consumer Training

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# **Home-Delivered Meals**

Procedure Code	Services	Unit of Service	*Rate per Unit
W0211	Home Delivered Meals	One Meal	\$ 5.54 per meal

Following are specific instructions for billing Home-Delivered Meals under the Waiver for Older Adults.

- Providers must be approved to provide Home-Delivered Meals services under the Medicaid Waiver for Older Adults.
- A "unit of service" for Home-Delivered Meals is one meal delivered to the participant's home (includes the cost of food, food preparation, and delivery)
- This service, provider and the number of "units" (meals) must be listed in the participant's approved Plan of Care.
- Medicaid will pay a maximum of two units of service per day for a waiver participant.
- Services may only be provided to waiver participants residing at home.
- Medicaid will pay the provider the lesser of: \$5.65 per meal or the provider's usual and customary charge to the general public for each delivered meal.
- Medicaid payment must be considered as payment in full for a home-delivered meal and may not supplement or be supplemented by payment from other sources, such as the Older Americans Act.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the
   Modified Billing Form (Appendix B) with an original signature NO FAXED COPIES ARE
   ACCEPTED

Note: Medicaid coverage, combined with Older Americans Act coverage through the local Area Agency on Aging, may not constitute the individual's full daily nutritional regimen of three meals.

# Sample Claim for Home Delivered Meals

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# **Personal Care Services**

#### Note:

Waiver Personal Care Services will not be pad for the same date of service as Medicaid State Plan Personal Care (MAPC) services.

Personal care services cannot be billed for any days that the participant was inpatient at a hospital, nursing facility or other medical institution.

# Self-Employed Personal Care Aide - Non-Delegated

Procedur	Services	Unit of Service	*Rate per Unit
W0200	Self-Employed PC Aide: non-delegated services (no medication	1 hour	\$9.97 per
	administration)		hour

Following are specific instructions for billing for Self-Employed Personal Care – <u>non-delegated</u> services (without medication administration) under the Waiver for Older Adults:

- A provider must be enrolled to provide non-delegated services under the Medicaid Waiver for Older Adults.
- A "unit of service" is one hour (no partial hour increments are accepted).
- These services can only be provided to enrolled Waiver participants residing at home.
- This service, provider and units of service per day and/or week must be listed in the participant's approved Plan of Care.
- Self- Employed Personal Care Aides providing <u>non-delegated services</u> (without medication <u>administration</u>), must possess the following minimum qualifications:
  - o A valid Medicaid Waiver provider number
  - o Current First Aid and CPR (it is your responsibility to maintain these certifications)
  - Ability to understand the instructions in the participant's plan of care and perform required duties satisfactorily in the presence of a nurse monitor assigned to the participant.
- Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care
- See COMAR 10.09.54.06 & .22 for additional information on this service.
- Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature - NO FAXED COPIES ARE ACCEPTED

# Self-Employed Personal Care Aide - Delegated Services

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0201	Self-Employed PC Aide – delegated services (with medication	1 hour	\$13.00
	administration)		per hour

Following are specific instructions for billing for self-employed personal care –<u>delegated services (with</u> medication administration) under the Waiver for Older Adults

- A provider must be enrolled to provide delegated services under the Medicaid Waiver for Older Adults.
- A "unit of service" is one hour (no partial hour increments are accepted)

- These services can only be provided to approved Waiver participants residing at home
- This service, the provider and the units of service per day and/or week must be listed in the participant's approved Plan of Care.
- Self-employed personal care aides providing <u>delegated (with medication administration)</u> services must possess the following <u>qualifications</u>:
  - O A valid Medicaid Waiver provider number
  - o Current First Aid and CPR (it is your responsibility to maintain these certifications)
  - Ability to understand the instructions in the participant's plan of care and perform required duties satisfactorily in the presence of a nurse monitor assigned to the participant
  - One of the following combinations of credentials:
    - Certified Nursing Assistant (CNA) and Medication Technician (MT) Certification, or
    - Geriatric Nursing Assistant (GNA) and Medication Technician (MT) Certification, or
    - Certified Medication Technician (CMA) You must have a CNA before receiving a CMA)

Note: Certifications must be current and verifiable from the Maryland Board of Nursing.

- See COMAR 10.09.54.06 & .22 for additional information on this service.
- Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care.
- Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature - NO FAXED COPIES ARE ACCEPTED

**Agency Non-Delegated Services** 

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Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0202	Agency-Employed PC Aide -non-delegated services (no medication	1 hour	\$12.75
	administration)		

Following are specific instructions for billing <u>Agency-Employed Personal Care-Aides</u> providing non-delegated services (<u>without medication administration</u>) under the Waiver for Older Adults:

- The Agency must be enrolled to provide personal care services non-delegated services (no medication administration) under the Medicaid Waiver for Older Adults.
- A "unit of service" is one hour (no partial hour increments are accepted).
- This service, the provider and the units of service per day and/or week must be listed in the participant's approved Plan of Care.
- These services can only be provided to approved Waiver participants residing at home
- Agency employed personal care aides providing <u>non-delegated services</u> (<u>without medication</u> administration), must possess the following minimum qualifications:
  - o Current First Aid and CPR (it is your responsibility to maintain these certifications)
  - Ability to understand the instructions in the participant's plan of care and perform required duties satisfactorily in the presence of a licensed registered nurse or nurse monitor as stated before?
  - A criminal background check submitted by Criminal Justice Information Services (CJIS) in the Agency's name, verifying that the employee has a clear record that contains no probation before judgment(s) or criminal conviction (The agency responsibility is to maintain current and up-to-date records on each employee).
  - See COMAR 10.09.54.06 & .22 for additional information on this service.
  - Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care.
  - Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature - NO FAXED COPIES ARE ACCEPTED

## **Agency Delegated Services**

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0203	Agency-Employed PC aide - <u>delegated</u> services ( <u>with medication</u>	1 hour	\$16.61
	administration)		

Following are specific instructions for billing Agency-Employed Personal Care-Aides providing delegated services (with <u>medication administration</u>) under the Waiver for Older Adults:

- Personal Care Agencies <u>must</u> be enrolled and approved to provide delegated services (with medication administration) under the Medicaid Waiver for Older Adults
- A "unit of service" is one hour (no partial hour increments are accepted)
- Agencies must be approved to provide <u>Agency Personal Care Services delegated (with medication administration)</u> under the Medicaid Waiver for Older Adults.
- This service, the provider and the units of service per day and/or week must be listed in the participant's approved Plan of Care.
- These services can only be provided to approved Waiver participants residing at home
- Agency employed personal care aides providing <u>delegated services</u> (with medication administration must possess the following qualifications:
  - O Current First Aid and CPR
  - Ability to understand the instructions in the participant's plan of care and perform required duties satisfactorily in the presence of a licensed registered nurse
  - A criminal background check submitted by Criminal Justice Information Services (CJIS) in the hiring Agency's name, verifying that the employee has a clear record that contains no probation before judgment(s) or criminal conviction (The agency is responsibility to maintain current and up-to-date records on each employee).
  - One of the following combinations of credentials:
    - Certified Nursing Assistant (CNA and Medication Technician (MT) Certification, or
    - Geriatric Nursing Assistant (GNA) and Medication Technician (MT) Certification, or
    - Certified Medicine Aide (CMA)
  - Note: These certifications must be current and verifiable from the Maryland Board of Nursing. (The agency responsibility is to maintain current and up-to-date records on each employee and to verify that certifications are current and remain current).
  - See COMAR 10.09.54.06 & .22 for additional information on this service.
  - Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care.
  - Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature NO FAXED COPIES ARE ACCEPTED

## **Agency Nurse Monitoring Services**

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0204	Personal Care Agency Nurse Monitoring	1 hour	\$60.93

Following are specific instructions for billing Agency-Employed Personal Care-Aides providing delegated services

(with medication administration) under the Waiver for Older Adults:

 Providers must be <u>approved</u> to provide <u>Agency Nurse Monitoring Services</u> under the Medicaid Waiver for Older Adults.

- A "unit of service" for Nurse Monitor is one (1) hour (no partial hour increments are accepted).
- This service, the provider and the units of service per month must be listed in the participant's approved Plan of Care.
- This services can only be provided to approved Waiver participants residing at home
- Agency Employed Nurse Monitors must possess a RN license, current and verifiable from the Maryland Board of Nursing. (The agency responsibility is to maintain current and up-todate records on each employee and to verify that certifications are current and remain current).
- Nurse Monitoring services may include, but are not limited to:
  - Assessing the participant's medical condition.
  - Developing a waiver participant's specific service plan (Caregiver Service Plan)
  - Evaluating a prospective personal care aide's ability to understand and carry out the participant specific plan-of-care (Caregiver Assessment).
  - Providing instruction and training to a personal care aide in the performance of specific services listed in the participant's specific service plan.
  - Supervising the care given to a waiver participant by a personal care aide
- See COMAR 10.09.54.06 & .22 for additional information on this service.
- Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care
- Requests for reimbursement must include a copy of a DHMH 4658D –Nurse Monitor
   Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B)
   with an original signature NO FAXED COPIES ARE ACCEPTED

# Sample Claim for Self- Employed Personal Care Aide: Non-Delegated: 8 Hours Per Day, Seven Days Per Week

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# Sample Claim for Agency Personal Care— Delegated Nursing Service: 10 hours/day, Seven Days Per Week

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# Personal Emergency Response Systems

	Services	Unit of	*Rate per Unit
Procedure Code		Service	
W0209	Purchase and/or installation, maintenance or repair	1 unit a year	Actual Cost
1.5	of a monitoring device, equipment or system		(maximum of \$1,000)
W0210	Monthly rental cost including monitoring and	1 month	The lesser of \$45.00
1102.0	maintenance of system		or the provider's usual
	,		and customary charge
			to the public/month

Following are specific instructions for billing a <u>Personal Emergency Response Systems</u> under the Waiver for Older Adults.

- Providers must be approved to provide Personal Emergency System services under the Medicaid Waiver for Older Adults.
- A "unit of service" for a <u>Personal Emergency Response System –Device or Equipment</u> (W0209) is one installed unit.
- A "unit of service" for Personal Emergency Response System –Rental, Monitoring and Maintenance of Device or Equipment (W0210) is a month.
- This service, the provider and the units of service must be listed in the participant's approved Plan of Care.
- Services may only be provided to waiver participants residing at home.
- See COMAR 10.09.54.09 & .25 for additional information on this service.
- Medicaid will pay the provider the lesser of: \$1000 per unit or the provider's usual and customary charge to the general public for Procedure Code W0209.
- Medicaid will pay the provider the lesser of: \$45.00 or the provider's usual and customary charge to the general public per month for Procedure Code W0210.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED

# Sample Claim for Agency Personal Emergency Response System (W0209) and Monthly Rental (W0210

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# **Respite Care**

#### Self-Employed Respite Care Aide

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0205	Self-Employed Respite Care Aide	1 hour	\$9.97
			per
			Hour

Following are specific instructions for billing for <u>Self-Employed Respite Care Aides</u> under the Waiver for Older Adults:

- A Respite Care aide <u>must</u> be enrolled as a <u>self-employed personal care aide</u> <u>and a self-employed respite care provider</u> under the Medicaid Waiver.
- A "unit of service" is one hour (no partial hour increments are accepted)
- This service, the provider and the units of service must be listed in the participant's approved Plan of Care
- These services can only be provided to approved Waiver participants residing at home
- Self employed Respite Care aides must possess the following minimum qualifications:
  - o A valid Medicaid Waiver provider number
  - Current First Aid and CPR (it is your responsibility to maintain these certifications)
  - Ability to understand the instructions in the participant's plan of care, specific service plan (Caregiver Service Plan) and perform required duties satisfactorily in the presence of a licensed registered nurse.
- See COMAR 10.09.54.07 & .23 for additional information on this service.
- Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care.
- Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an original signature - NO FAXED COPIES ARE ACCEPTED
- NOTE: 1. Medicaid will pay for no more than 12 hours of respite care services in a 24 hour period under Procedure Code W0205.
  - 2. Medicaid will pay for no more than 168 hours of in-home respite care or 14 days in an assisted living facility or nursing home enrolled to provide respite care in a 12 month period. The 12 month period is based on a calendar year.

#### **Agency Employed Respite Care**

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0206	Agency - Employed Respite Care Aide	1 hour	\$12.75
			per hour

Following are specific instructions for billing for Agency-Employed Respite Care Aides under the Waiver for Older Adults:

- A provider <u>must</u> be enrolled to provide personal care services and respite care services under the Medicaid Waiver.
- A "unit of service" is one hour (no partial hour increments are accepted)\*.
- This service, the provider and the units of service must be listed in the participant's approved Plan of Care

- These services can only be provided to approved Waiver participants residing at home
- Agency Employed Respite Care aides must possess the following minimum qualifications:
  - o A valid Medicaid Waiver provider number
  - o Current First Aid and CPR (it is your responsibility to maintain these certifications)
  - Ability to understand the instructions in the participant's plan of care, specific service plan (Caregiver Service Plan) and perform required duties satisfactorily in the presence of a licensed registered nurse.
- See COMAR 10.09.54.07 & .23 for additional information on this service.
- Provider may only bill for units of services actually provided, not to exceed those specified in the participant's approved Plan of Care.
- Requests for reimbursement must include a copy of a DHMH 4659 Caregiver Timesheet
  and, either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an
  original signature NO FAXED COPIES ARE ACCEPTED
- \*NOTE: 1. Medicaid will pay for no more than 12 hours of respite care services in a 24 hour period under Procedure Code W0206.
  - 2. Medicaid will pay for no more than 168 hours of in-home respite care or 14 days in an assisted living facility or nursing home enrolled to provide respite care in a 12 month period. The 12 month period is based on a calendar year.

## Respite Care in a Nursing Facility

Procedure	Services	Unit of	*Rate per
Code		Service -	Unit
W0220	Respite Care in a Nursing Facility	1 day	\$132.91p
			er day

Following are specific instructions for billing Respite Care in a Nursing Facility under the Waiver for Older Adults:

- The facility must be enrolled to provide Respite Care Services under the Medicaid Waiver for Older Adults
- A "unit of service" is one (1) day up to a maximum of 14 days per year
- Services can only be provided to approved Waiver participants This service, the provider and the units of service must be listed in the participant's approved Plan of Care
- This service can only be provided to approved Waiver participants residing at home
- See COMAR 10.09.54.07 & .23 for additional information on this service.
- Medicaid will pay the provider the lesser of: \$135.62 /day or the provider's usual and customary charge for the general public. Note: Respite care services are provided on a short-term basis and must be administered according to the client's plan of care.
- Provider may only bill for units of services actually provided, not to exceed those specified in the
  - Participant's approved Plan of Care.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED
  - Note: 1. Medicaid will pay for no more than 14 day of respite care services in a 12 month period under Procedure Code W0220.
    - 2 Medicaid will pay for no more than 168 hours of in-home respite care or 14 days in an assisted living facility or nursing home enrolled to provide respite care in a 12 month period. The 12 month period is based on a calendar year.

## Respite Care in an Assisted Living Facility

Procedure	Services	Unit of	*Rate
Code		Service	per Unit
W0221	Respite Care Assisted Living Facility	1 day	\$70.88
			per day

Following are specific instructions for billing Respite Care in an Assisted Living Facility under the Waiver for Older Adults:

- A provider must be enrolled to provide Assisted Living Services and Respite Care Services under the Medicaid Waiver for Older Adults
- A "unit of service" is one day up to a maximum of 14 days per year.
- This service, the provider and the units of service must be listed in the participant's approved Plan of Care
- This service can only be provided to approved Waiver participants residing at home
- See COMAR 10.09.54.07 & .23 for additional information on this service.
- Medicaid will pay the provider <u>the lesser of:</u> \$72.33 per day <u>or</u> the provider's usual and customary charge for the general public. Note: Respite care services are provided on a shortterm basis and must be administered according to the participant's Plan of Care.
- Provider may only bill for units of services actually provided, not to exceed those specified in the Participant's approved Plan of Care.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the Modified Billing Form (Appendix B) with an <u>original signature</u> - NO FAXED COPIES ARE ACCEPTED
  - NOTE: 1. Medicaid will pay for no more than 14 day of respite care services in a 12 month period under Procedure Code W0221.
    - 2. Medicaid will pay for no more than 168 hours of in-home respite care or 14 days in an assisted living facility or nursing home enrolled to provide respite care in a 12 month period. The 12 month period is based on a calendar year.

# Sample Claim for Self –Employed Personal Care Aide Enrolled to Provide Respite Care

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# Sample Claim for Agency Personal Care Provider Enrolled to Provide Respite <u>Care Service</u>

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### Sample Claim for Assisted Living Facility Enrolled to Provide Respite Care Service

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### **Senior Center Plus**

Procedure	Services	Unit of Service	Rate per Unit
Code W1723	Senior Center Plus	1 day	\$44.31
17720		•	per day

Following are specific instructions for billing Senior Center Plus services under the Waiver for Older Adults.

- The facility must be enrolled as a Senior Center Plus provider under the Waiver for Older Adults.
- A "unit of service" is a day of attendance for at least 4 hours, and includes at least one meal (and a snack if the day program exceeds 6 hours).
- This service, the provider and the units of service must be listed in the participant's approved Plan of Care
- Senior Center Plus services may be provided to waiver participants residing either at home <u>or</u> in an assisted living facility.
- See COMAR 10.09.54.05 D & .21 for additional information on this service
- Medicaid will pay the provider the lesser of: \$45.21 per day or the provider's usual and customary charge for the general public.
- Requests for reimbursement must be submitted on either a CMS 1500 Claim Form or the
   Modified Billing Form (Appendix B) with an original signature NO FAXED COPIES ARE
   ACCEPTED

Note: Medicaid will not pay for both Senior Center Plus and Medicaid State Plan day care for a waiver participant on the same date.

### Sample Claim for Senior Center Plus

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# APPENDIX A CAREGIVER TIMESHEET (DHMH-4659)

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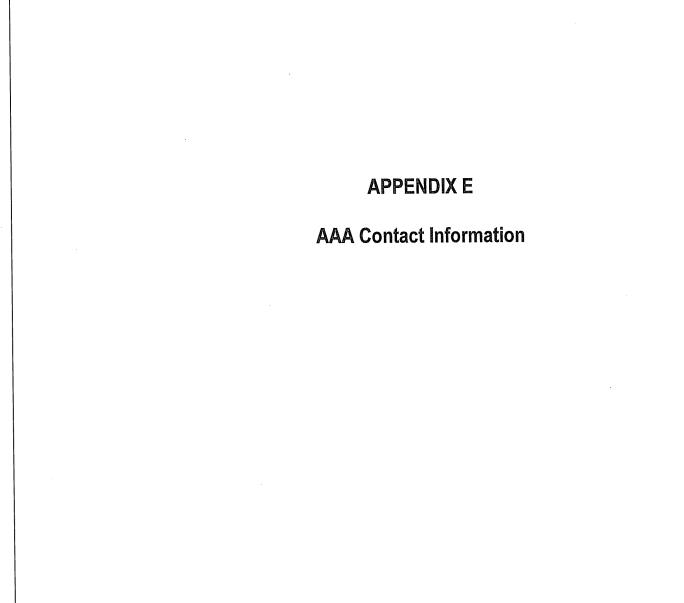
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#### **Local Departments of Aging**

**Allegany County** 

Lynn Marlowe HRDC, Inc. 19 Frederick Street Cumberland, MD 21502 301-777-5970, ext. 144 301-777-1685

**Anne Arundel County** 

Therese Tobiczyk
Anne Arundel County Dept. of Aging
2666 Riva Road, Suite 400
Annapolis, MD 21401
410-222-4464
410-222-4358 FAX

**Baltimore City** 

Teresa Jeter-Cutting
Baltimore City Commission on Aging
10 N. Calvert Street, Suite 300
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410-545-7805 FAX

**Baltimore County** 

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MAC Incorporated

Kathy Walker 1504 Riverside Drive Salisbury, MD 21801 410-742-0505 ext. 108 410-742-0525 FAX ext. 138

**Montgomery County** 

Mario Wawrzusin Montgomery County Division of Aging & Disability Services 401 Hungerford Drive, 2nd Floor Rockville, MD 20850 240-777-3851 240-777-3183 FAX

**Prince George's County** 

Carole Taliaferro Prince George's County Dept. of Family Services 6420 Allentown Road, Room 12 Camp Springs, MD 20748 301-265-8450 301-248-5362 FAX **Calvert County** 

Susan Hance
Calvert County Office on Aging
450 West Dares Beach Road
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410-535-4606
410-535-1903 FAX

Carroll County

Cindy Howe Carroll County Bureau of Aging 125 Stoner Avenue 410-386-3820 410-840-1968 FAX

**Cecil County** 

Bob Dermott Cecil County Dept. of Aging 214 North Street Elkton, MD 21921 410-996-8438 410-996-5232 FAX

**Charles County** 

Bonnie Hampton Charles County Dept. of Community Svcs. 8190 Port Tobacco Road Port Tobacco, MD 20677 301-934-9305 ext. 5145 301-934-0126 FAX

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410-758-0848
410-758-4489 Fax

St. Mary's County Office on Aging

Rebecca Kessler St. Mary's Co. Office on Aging Garvey Senior Center P.O. Box 653 Leonardtown, MD 301-475-4200, EXT. 1057 301-475-4503 Fax

**Upper Shore Aging** 

Kathleen Garson Waiver Unit Manager Upper Shore Aging, Inc 100 Schauber Road Chestertown, MD 21620 410-778-3817 410-778-3562 Fax **Frederick County** 

Dawn Day Morales Frederick Co. Dept. of Aging 1440 Taney Avenue Frederick, MD 21702 301-600-1657 301-600-3554 FAX

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Howard County
Phyllis Braxton

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